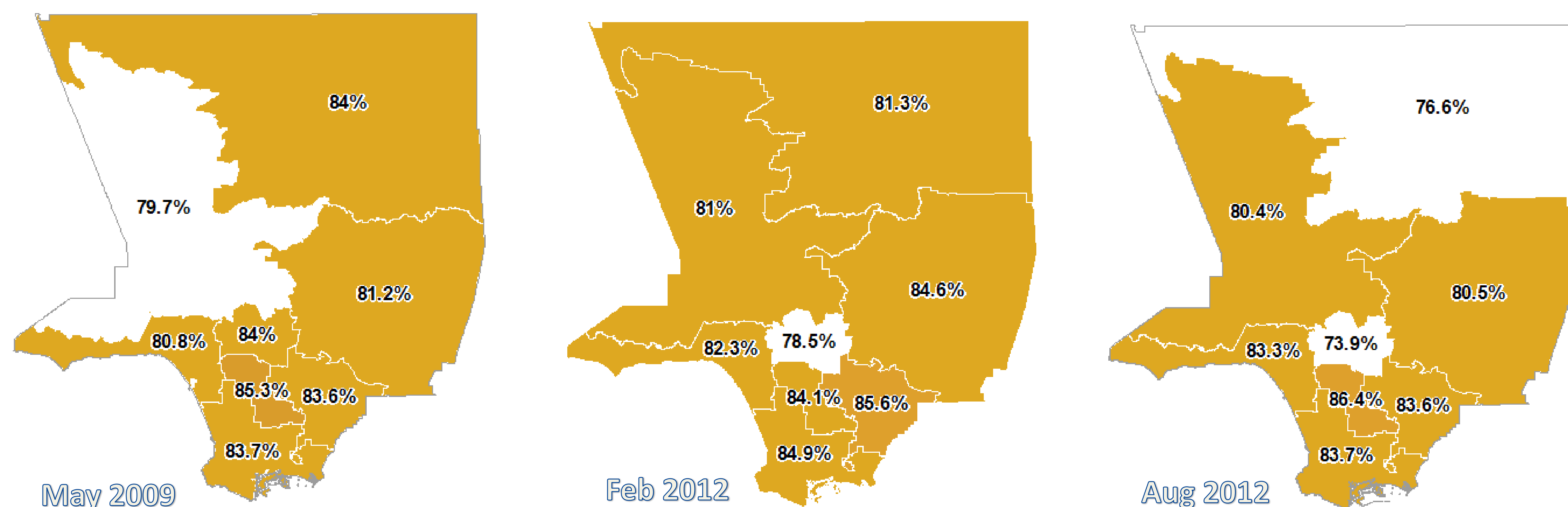
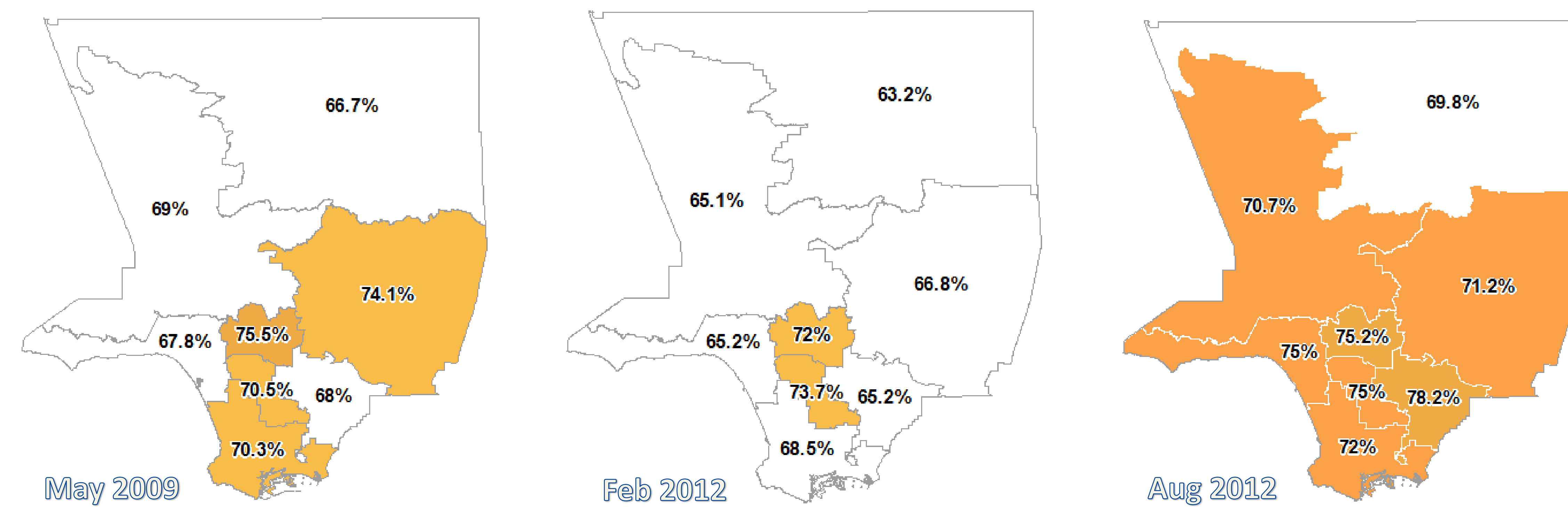


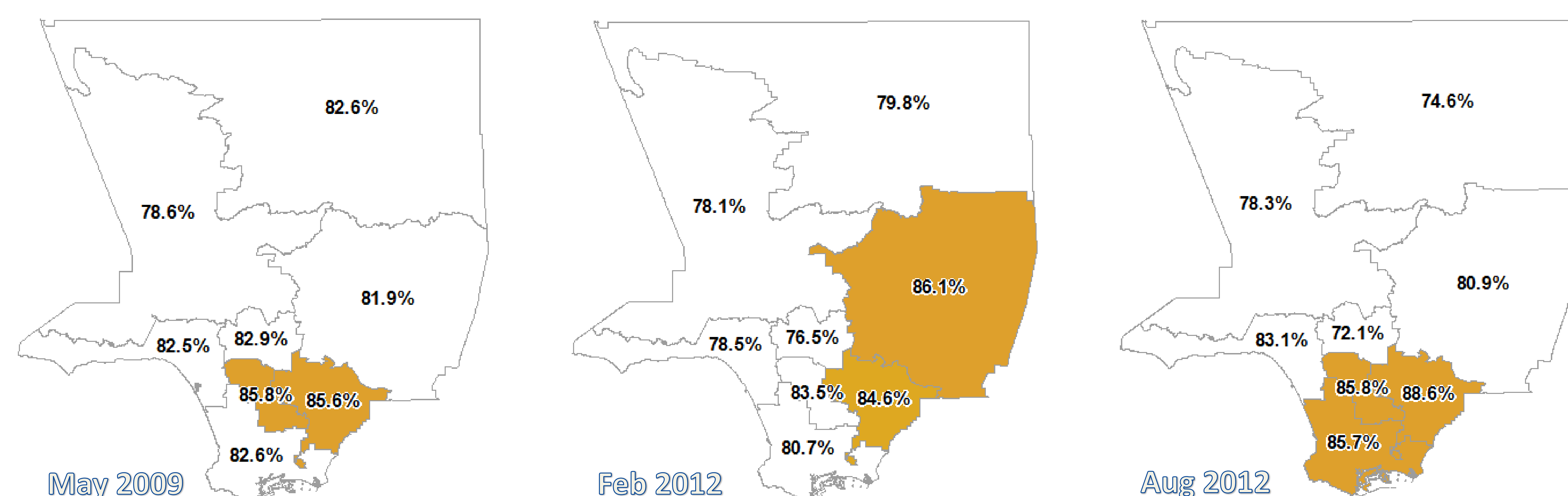
I felt I had someone to talk to when I was troubled (outcome target = 80%)



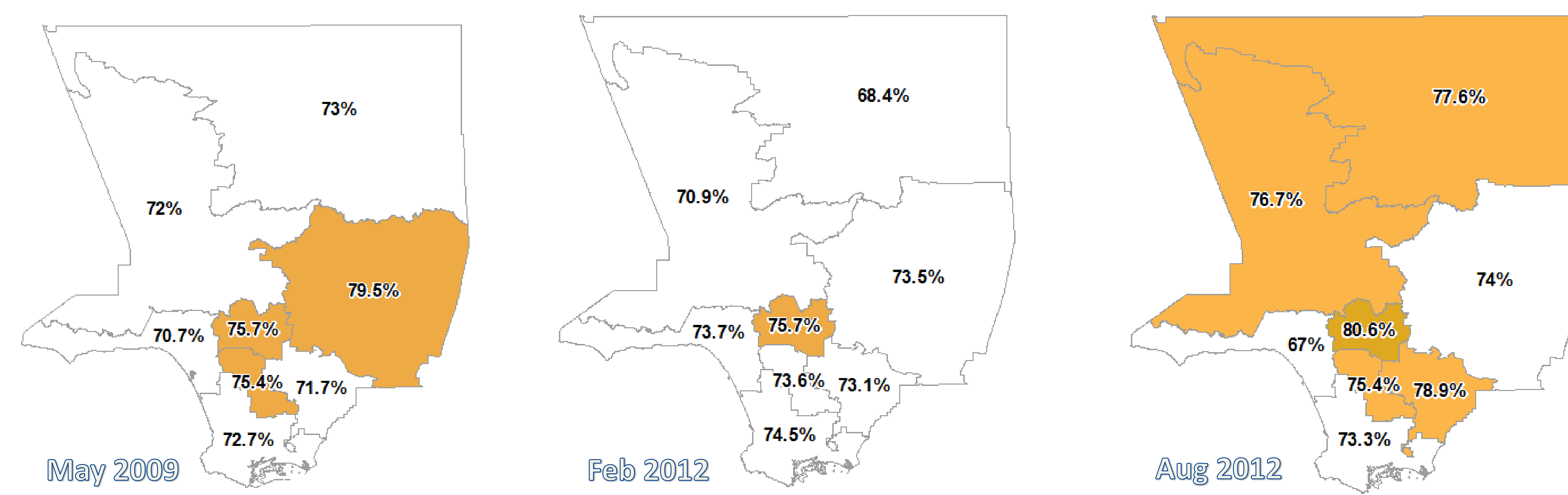
I get along better with family members (outcome target = 70%)



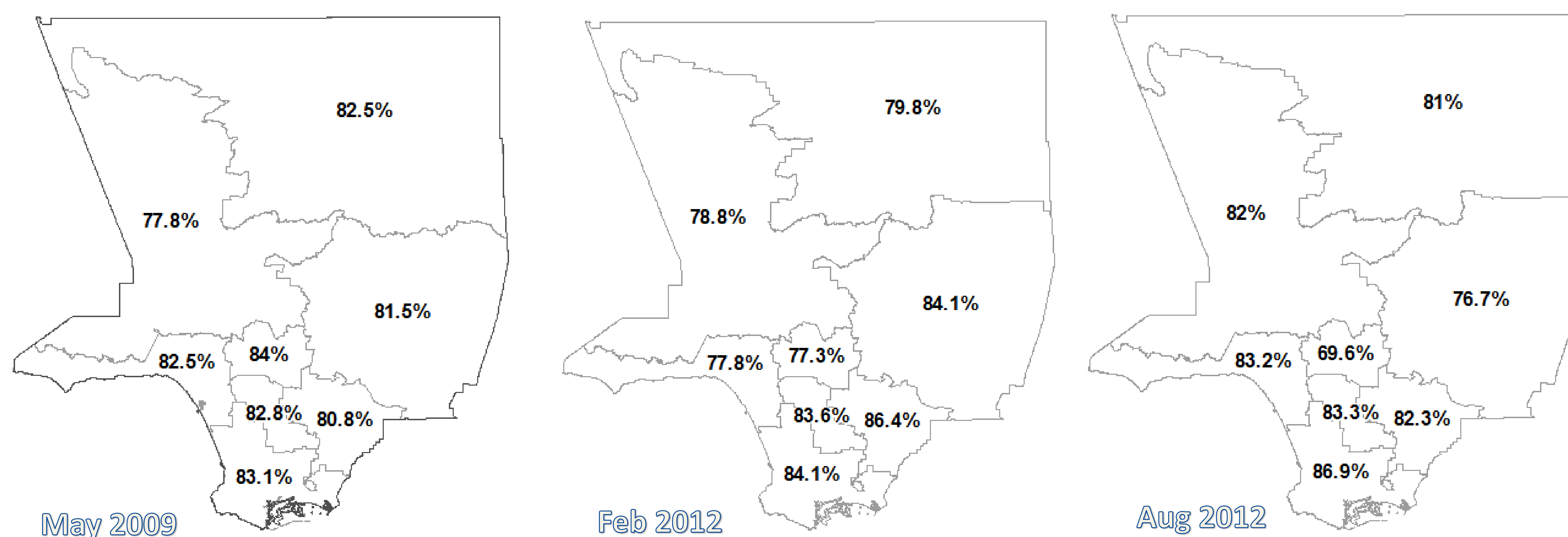
The location of services was convenient for me (outcome target = 84%)



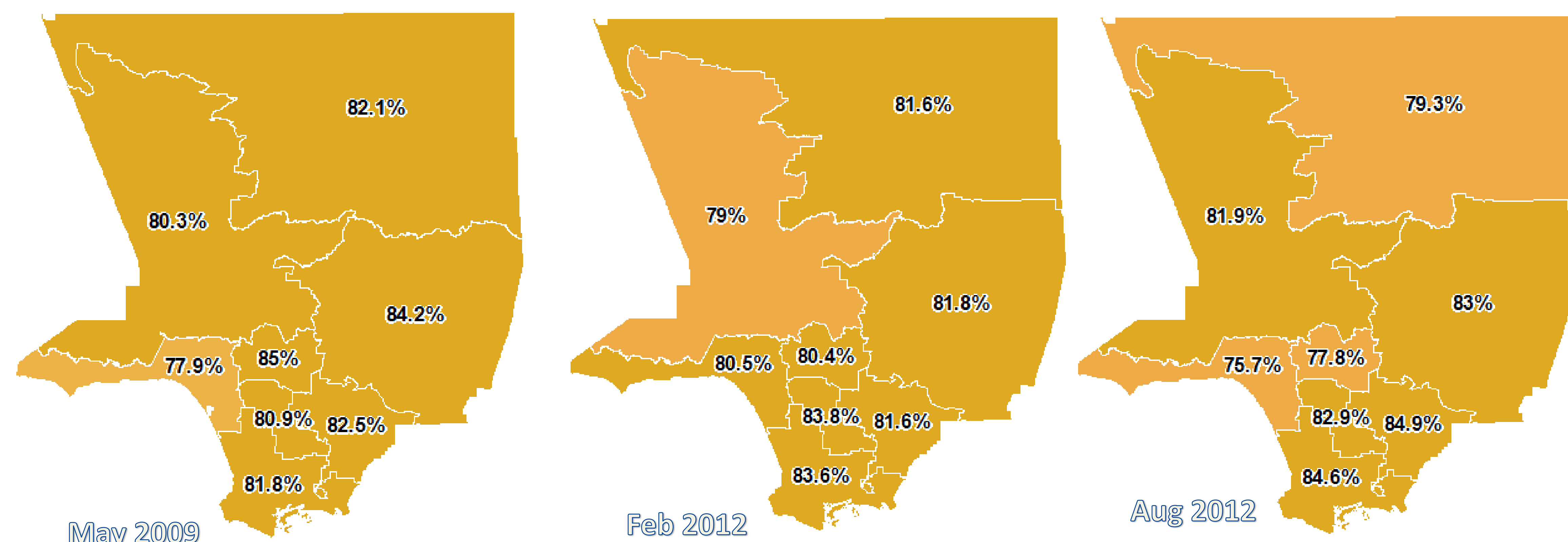
I do better in school and/or at work (outcome target = 75%)



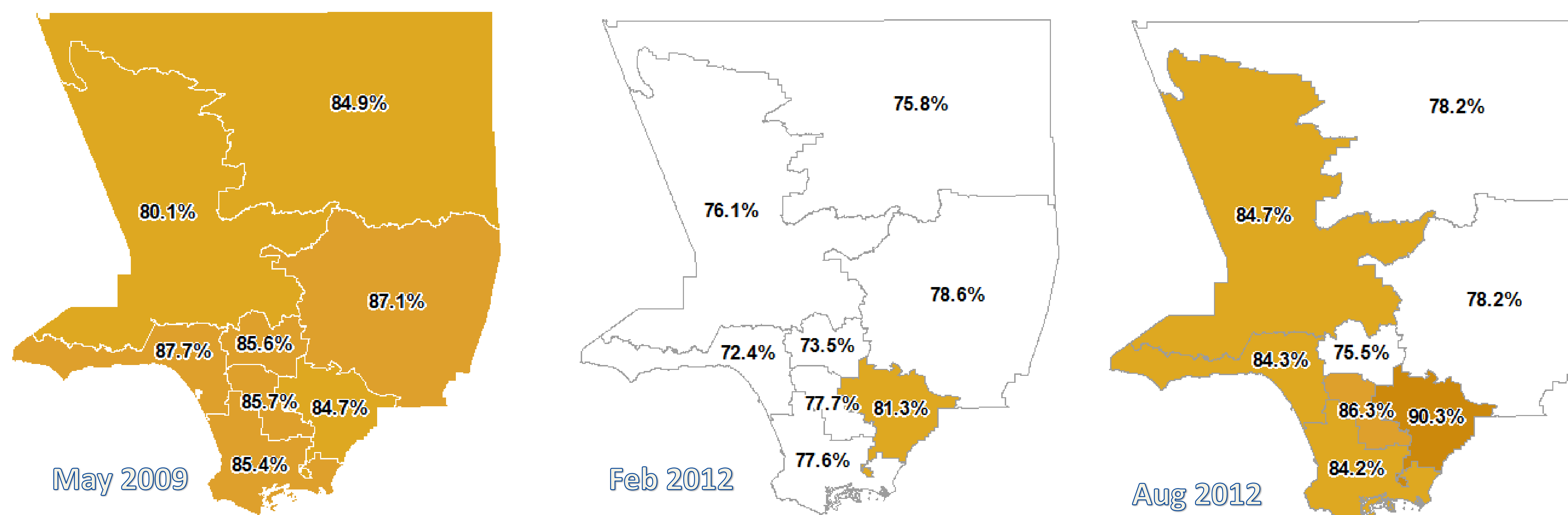
Services are available at times that were convenient for me (outcome target = 87%)



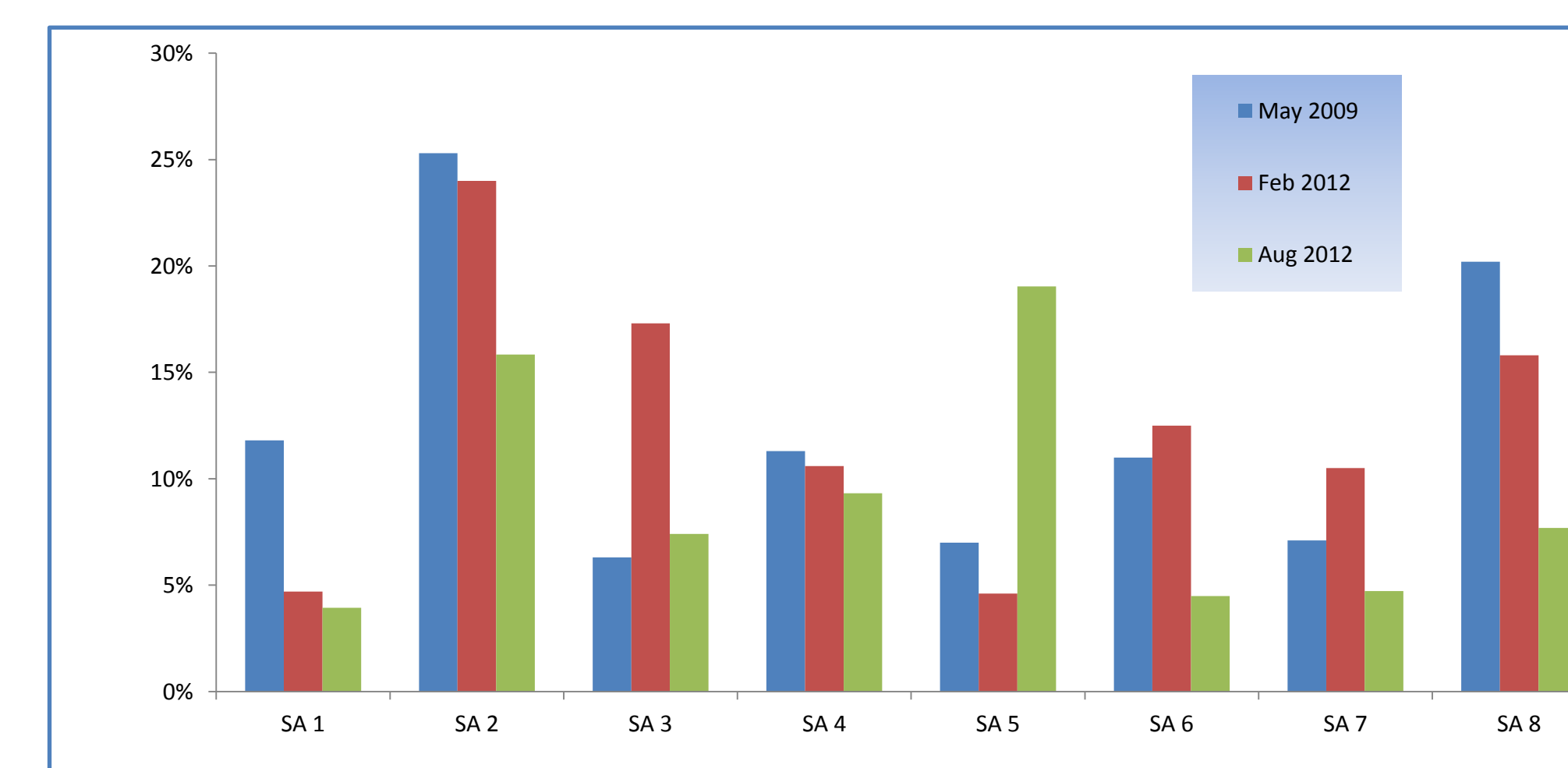
In crisis, I would have the support I need from family and friends (outcome target = 70%)



Staff were sensitive to my culture/ethnic background (outcome target = 80%)



Response Rate Chart



Response Rate

	May 2009	Feb 2012	Aug 2012
SA 1	11.8%	4.7%	3.9%
SA 2	25.3%	24.0%	15.8%
SA 3	6.3%	17.3%	7.4%
SA 4	11.3%	10.6%	9.3%
SA 5	7.0%	4.6%	19.0%
SA 6	11.0%	12.5%	4.5%
SA 7	7.1%	10.5%	4.7%
SA 8	20.2%	15.8%	7.7%

Legend

